

Neoteris Security Alert - CSA Option Vulnerability

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Dear Neoteris Customer:

Neoteris is providing this communication to inform you of a security vulnerability related to users of the secure client/server application access upgrade (CSA). This exposure is limited to internally authenticated users gaining access beyond their granted permissions. If you have the CSA option "Enabled" on your IVE, this does affect you.

Security Vulnerability Detail

If you have configured CSA in "Enabled" mode for one or more groups, then it is possible for an authenticated user in one of those groups to access servers that are not listed in the "Application List". If you have configured CSA in "Enabled, and user can add applications" mode or configured in "Disabled" mode then there is no exposure.

Neoteris Response

Neoteris first became aware of this anomaly through a security audit. We've worked quickly to develop and validate the fix and have incorporated it into our GA release of the IVE Operating System (3.0.1 Patch 1). Neoteris has completed the fix for our 3.x code and has made it generally available. Neoteris is conducting final QA testing and expects to have a patch release of 2.2.2 available for our customers by 10 AM PST March 11, 2003.

Sustained Fix

Our main concern at Neoteris is that we deploy a solution that can be immediately adopted by our customer base. We encourage you to always utilize the latest release of our software to ensure that you benefit from our advances in development. Please see the timing of the fix for different versions below.

Release 3.x Community

Available: Now - Posted 12 PM PST 3/7/03
Location: <https://support.neoteris.com>
Release: 3.0.1 Patch 1

Release 2.x Community

The Neoteris Engineering team is working to incorporate the fix into the older release of our IVE software. We're currently finalizing the QA review of the fix similar to the one included in release 3.0.1 Patch 1.

Available: 10 AM PST 3/11/03
Location: <https://support.neoteris.com>>
Release: 2.2.2 Patch 2

In addition to this posting, we are emailing customers who have purchased the CSA upgrade.

If you have additional questions or concerns, please contact the Neoteris Assistance Center at 866-605-4800 or send email to help@support.neoteris.com. We appreciate your patience in this matter. At Neoteris, your continued security is our top priority.

Sincerely,

Mark Bindon
Vice President, Customer Care
Neoteris, Inc.